



Incident Management Suite (IMS)

Incident Management is that set of procedures and policies put in place by management to deal with "incidents." Any organization must competently respond to incidents, understand and manage consequences, determine causality and design ways to avoid future occurrences. Because every incident has repercussions, incidents must be thoroughly documented and tracked for reasons relating to workplace safety, physical and data security, legal concerns, monetary costs, losses to productivity, required regulatory or insurance reporting and/or prevention.

INCIDENT MANAGEMENT SUITE (IMS), based on Data Integration Suite, brings the power of personal computing to incident management. The software runs networked or stand-alone. GetData developed **IMS** in direct response to a large client's request for a practical, software solution and a system that did not require an expert to operate. **IMS** automates those things best done by computer while providing needed flexibility to users.

Functions

- Track incidents
- Track supporting data (Vehicles, People, Equipment, Buildings...)
- Manage investigations
- Search and query
- Print reports
- Customize data entry screens and pick-lists
- Import and export data

Features

- Intuitive user interface reduces training time, keystrokes and errors, increasing productivity
- Photo, signature, fingerprint and document capture
- Advanced query and reporting
- Multi-Level user security
- Multiple databases capability
- Compatibility with any ODBC-compliant database (SQL Server, Oracle, MS Access,...)
- Stand-alone or networked
- Seamless integration and interface with external systems

Benefits

- Helps maintain a safe workplace
- Aids compliance with safety and regulatory requirements
- Automates incident tracking
- Provides real-time status on any incident in the system
- Facilitates tracking and reporting with current and history data
- Assists with physical and data security



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